



CONFLICT RESOLUTION AND DE-ESCALATION PROGRAM “THE ETHICAL PROTECTOR”

- Be able to define, articulate, and operationalize ethical behavior.
- Develop a universal greeting to initiate non-escalative initial contacts.
- Understand where to stand, what to say and how to move.
- Move beyond active listening using Tactical Empathy and clarifying questions.
- Apply a Persuasion Sequence that works across gender, race, and culture.
- Know when words alone fail and how to respond appropriately.
- Increase your confidence and effectiveness when dealing with difficult people.
- Feel safer, more confident, and persuasive during confrontations.

WE ARE EXCITED TO OFFER OUR PROGRAM ON:

May 18, 2021 FROM 8:30 A.M. TO 12:30 P.M.

Pricing: \$149.00 Per Person

TRAINING INFORMATION

This 4-hour program will be held virtually on the Zoom platform. The program is run and instructed by Jack Hoban of RGI – Resolution Group International, see page 2 for a brief biography. Once registered, we will send you a link and instructions on how to attend this important program. **How to register:** Please fill out page 3 of this brochure and scan and email it to us at registrations@njsacop.org

Questions? – Email us at registrations@njsacop.org or call us at (856) 334-8943.



INSTRUCTOR:

Jack Hoban

*Guest Lecturer/Speaker Leadership
Ethics, Cross-Cultural Conflict Resolution
Martial Arts*



Jack Hoban, a Subject Matter Expert (SME) for the U.S. Marine Corps Martial Arts Program (MCMAP), has led over 500 workshops and seminars around the world. He has trained the FBI, NYPD, Chicago PD, Camden County Police Department, universities, and other government and private organizations over the last two decades. His presentations are interactive, informative and entertaining. His business and military experiences, as well as an extensive 30-year background in martial arts, give him a unique and interesting perspective. He is author of the books "The Ethical Warrior" and "The Ethical Protector."

Hoban served as a U.S. Marine Corps officer and continues to teach MCMAP at the Marine Corps Base in Quantico, Virginia and elsewhere. His company, Resolution Group International (RGI) has trained thousands of police officers in ethics, leadership, de-escalation, and defensive tactics.

Hoban earned a Bachelor of Arts degree in political science from Villanova University and an MBA from National University in San Diego.



New Jersey State Association of Chiefs of Police

CONFLICT RESOLUTION AND DE-ESCALATION PROGRAM

“THE ETHICAL PROTECTOR” on Zoom from
May 18th, 2021, from 8:30 a.m. to 12:30 p.m.

FEE: \$149.00

Please email this registration to: registrations@njsacop.org

May 18, 2021 ONLINE VERSION (You will be provided a link to the course)

- Please duplicate this form for each registrant.
- Registrations must be paid in advance by check or purchase order.
- You will receive an e-mail confirmation prior to the course.
- Cancellations must be received 5 business days prior to the course in order to be issued a refund.

EMAIL THIS FORM TO:
registrations@njsacop.org

Name

Title/Rank/Position

Agency/Department

Address

City/State/Zip

Telephone

Fax

E-mail Address

FEE: \$149

METHOD OF PAYMENT:

CHECK ENCLOSED

PURCHASE ORDER

CREDIT CARD:

VISA

MC

AMEX

Credit Card Number _____

Exp. Date _____ CVV Code: _____

Billing Address _____

Signature _____

Date _____

ONCE YOU ARE REGISTERED, YOU WILL BE SENT A LINK AND INSTRUCTIONS